
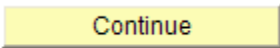



Forgot my Password

In order to reset a forgotten password, you must have set your password help. If you have not set your password help and need to reset your password, contact the UITS Help Center at 860-486-4357 or email helpcenter@uconn.edu.

Please see <http://web.uconn.edu/eaa/sa/procedures/gettingstarted/passwordhelp.pdf> to set your password help questions.

Note: If you have had six unsuccessful login attempts, your account is locked. To unlock your account, contact the UITS Help Center at 860-486-4357 or email helpcenter@uconn.edu

1.	Access http://www.studentadmin.uconn.edu .
2.	Click 
3.	In the User ID field, enter your alpha ID in ALL CAPS
4.	Click 
5.	In the Response field, enter the answer to your security question.
6.	Click 
7.	A new password will be sent to the address listed in the Email ID field. If you continue to have login issues, contact the Help Center at 860-486-4357 or helpcenter@uconn.edu .