

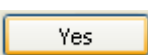
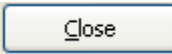
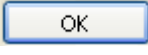



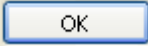
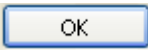
## Clearing Browser Cache

If you experience errors while viewing or updating information in the SA system, the first step should be logging out of the system, clearing your browser cache, and restarting your browser.


### Internet Explorer 7.0

1.	Log out of the SA System.
2.	Click <b>Tools</b> .
3.	Click <b>Internet Options</b> .
4.	In the <b>Browsing History</b> section, click  .
5.	Click  .
6.	Click  .
7.	Click  .
8.	Click  .
9.	Close and reopen Internet Explorer.



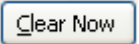

### Internet Explorer 6.0

1.	Log out of the SA System.
2.	Click <b>Tools</b> .
3.	Click <b>Internet Options</b> .
4.	In the <b>Temporary Internet Files</b> section, click  .
5.	Click  .
6.	Click  .
7.	Close and reopen Internet Explorer.



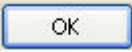
### Firefox 3.0

1.	Log out of the SA System.
2.	Click <b>Tools</b> .
3.	Click <b>Clear Private Data</b> .
4.	Check the <b>Cache</b> checkbox.
5.	Click  .
6.	Close and reopen Firefox.

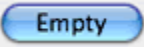
### Firefox 2.0

1.	Log out of the SA System.
2.	Click <b>Tools</b> .
3.	Click <b>Options</b> .
4.	Click  .
5.	Click  .
6.	In the <b>Cache</b> section, click  .
7.	Click  .
8.	Close and reopen Firefox.

### Firefox 1.0

1.	Log out of the SA System.
2.	Click <b>Tools</b> .
3.	Click <b>Options</b> .
4.	Click 
5.	Next to <b>Cache</b> , click  .
6.	Click  .
7.	Close and reopen Firefox.

### Safari 2.0.1 and higher

1.	Click <b>Safari</b> .
2.	Click <b>Empty Cache</b> .
3.	Click  .
4.	Close and reopen Safari.