

**Browser Settings and Printing Guidelines**  
**UConn PeopleSoft Student Administration System**  
 Updated 10/29/2010

Windows Operating Systems	Mac Operating Systems
<ul style="list-style-type: none"> <li>• <b>Disable Pop-up Blockers</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b>Disable Pop-up Blockers</b></li> </ul>
<ul style="list-style-type: none"> <li>• <b>Internet Explorer Settings</b> <ul style="list-style-type: none"> <li>○ <b>Clear browser cache</b> Click <i>Tools &gt; Internet Options &gt; General tab</i> Under Browsing History, click Delete Deselect the <i>Preserve Favorites website data</i> checkbox Click <i>Delete &gt; OK</i></li> <li>○ Under Advanced tab, scroll to Security header and <b>deselect</b> <i>Do not save encrypted pages to disk</i></li> <li>○ If <b>500/501</b> errors display: Click <i>Tools &gt; Internet Options &gt; Advanced tab</i> <b>Deselect</b> <i>Show friendly HTTP error messages</i> <b>Deselect</b> <i>Use HTTP 1.1 settings</i> Click <i>OK</i></li> <li>○ Note: If Pop-up blockers are enabled <b>add</b> <i>student.studentadmin.uconn.edu</i> to the Exceptions/Allowed Sites Click <i>Tools &gt; Internet Options &gt; Privacy Tab &gt; Settings</i> button. Click <i>Close &gt; OK</i></li> </ul> </li> <li>• <b>Internet Explorer Printing</b> (use when Print button/link does not appear)           <ol style="list-style-type: none"> <li>1. From the Edit menu, click <i>Select All</i></li> <li>2. From the File menu, click <i>Print Preview</i></li> <li>3. Change As laid out on screen option to <i>As selected on screen</i></li> <li>4. Change Shrink to fit to <i>100%</i></li> <li>5. Click print icon</li> </ol> </li> <li>• <b>Mozilla Firefox Settings</b> <ul style="list-style-type: none"> <li>○ <b>Clear browser cache</b> Click <i>Tools &gt; Clear Recent History</i> Under Time range to clear, select <i>Everything</i> Select the <i>Cookies and Cache</i> checkboxes Click <i>Clear Now</i></li> <li>○ Note: If Pop-up blockers are enabled <b>add</b> <i>student.studentadmin.uconn.edu</i> to the Exceptions Click <i>Tools &gt; Options &gt; Content Tab &gt; Exceptions</i> button. Click <i>&gt; OK</i></li> </ul> </li> <li>• <b>Mozilla Firefox Printing</b> (use when Print button/link does not appear)           <ol style="list-style-type: none"> <li>1. From the Edit menu, click <i>Select All</i></li> <li>2. From the File menu, click <i>Print</i></li> <li>3. Under Print range, click the <i>Selection</i> radio button</li> <li>4. Click <i>OK</i></li> </ol> </li> </ul>	<ul style="list-style-type: none"> <li>• <b>Safari Settings</b> <ul style="list-style-type: none"> <li>○ <b>Clear browser cache</b> Click <i>Safari &gt; Empty Cache &gt; Empty</i></li> </ul> </li> <li>• <b>Safari Printing</b> (use when Print button/link does not appear)           <ol style="list-style-type: none"> <li>1. In order for the entire form to print, click on the form to activate it</li> <li>2. From the File menu, click <i>Print</i></li> <li>3. Change Scale % from 100 to <i>150</i></li> <li>4. Change Safari to <i>Paper Handling</i></li> <li>5. From Pages to Print, select <i>Odd Only</i></li> <li>6. Click <i>Print</i></li> </ol> </li> <li>• <b>Mozilla Firefox Settings</b> <ul style="list-style-type: none"> <li>○ <b>Clear browser cache</b> Click <i>Tools &gt; Clear Recent History</i> Under Time range to clear, select <i>Everything</i> Select the <i>Cookies and Cache</i> checkboxes Click <i>Clear Now</i></li> <li>○ Note: If Pop-up blockers are enabled <b>add</b> <i>student.studentadmin.uconn.edu</i> to the Exceptions Click <i>Tools &gt; Options &gt; Content Tab &gt; Exceptions</i> button. Click <i>&gt; OK</i></li> </ul> </li> <li>• <b>Mozilla Firefox Printing</b> (use when Print button/link does not appear)           <ol style="list-style-type: none"> <li>1. From the Edit menu, click <i>Select All</i></li> <li>2. From the File menu, click <i>Print</i></li> <li>3. Under Print range, click the <i>Selection</i> radio button</li> <li>4. Click <i>OK</i></li> </ol> </li> </ul>